# Pitching Recognition to the C-Suite: A Quick Guide

How to Gain Buy-In From Your Top Level Executives for a New Recognition Program



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#### Do Your Homework

#### Know your organization; know your culture

- Know your C-Suite, their expectations and what they expect when looking for their buy-in
  - Figure out "what's in it for them" what will they gain, what will the organization gain?

#### Come to them with solutions, not questions or problems

- Determine what you need to do and have the answers in advance
- Do you have an existing recognition program / platform? Are you looking to change it up and why? Are you looking to start from scratch?
- Are there key initiatives / programs going on in your organization at this time that you can link a recognition and rewards program to?



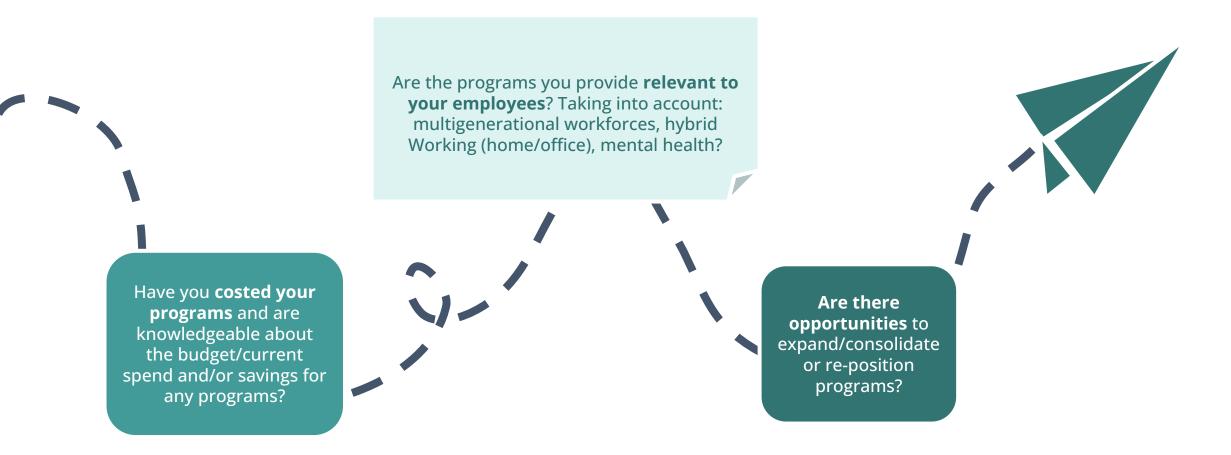
# Do Your Legwork

#### Complete as much of the legwork as possible in advance

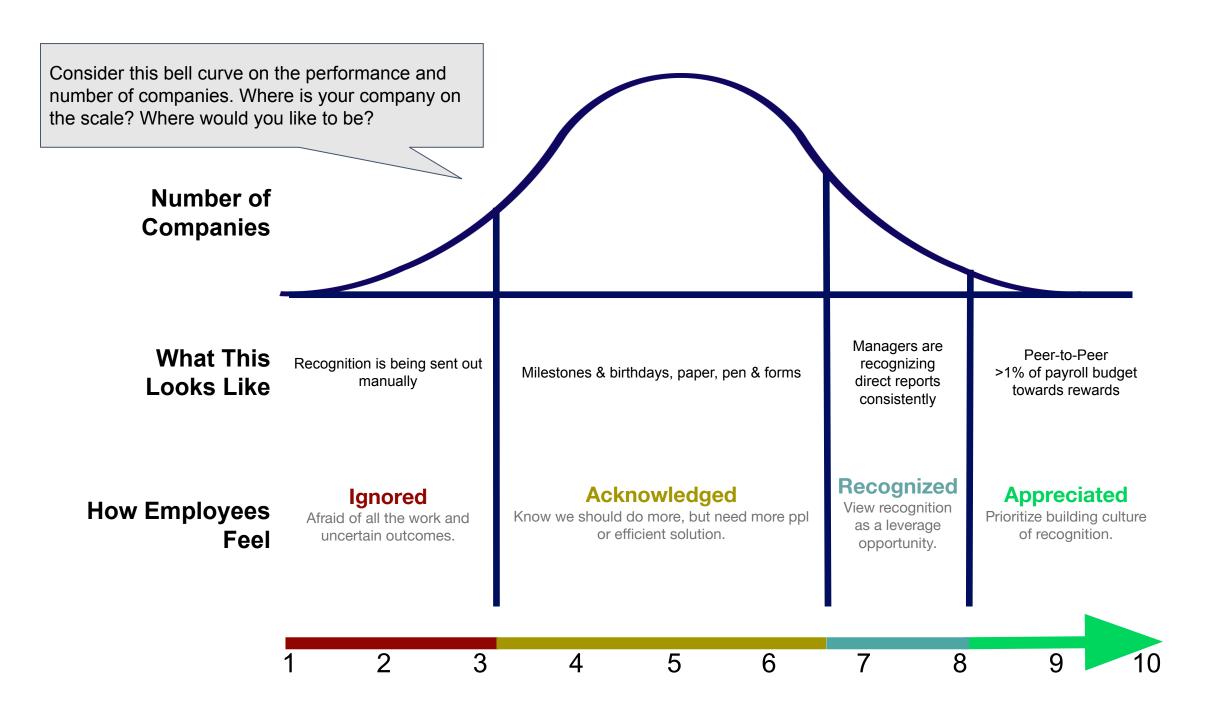
- Find out how any existing recognition programs are working and how much they are costing your organization
  - Is there a "hidden manager spend" (i.e. managers expensing ad hoc rewards, lunches, etc)?
- What are the gains with the existing programs?
- Think outside the traditional recognition / service award box are there other ways your program can support / reward new behaviours? Sales programs? Incentivizing employees?
- Create a "gap analysis" with any existing programs and determine how the new program you're pitching can fill those gaps
- Talk to other colleagues that have successfully pitched to the C-Suite what worked? More importantly – what didn't?



## Where Are You On Your Rewards Journey?









# Find a C-Suite Champion

- ➤ Who are you presenting to?
- > Are they financially driven or do they see programs like Rewards and Recognition as key to the organization's success?
- > How much education will you need to do so they understand the value of recognition programs for employees?
- > Are there opportunities for meetings / time with executives in advance of the key presentation?
- ➤ Are any of the C-Suite advocates for existing recognition programs?
- ➤ Is a C-Suite member willing to champion the program with you?



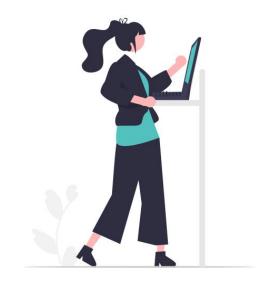
#### **Create Your Presentation**

#### Don't overload and ensure you play to your audience

Remember based on your legwork

- Do they want the numbers?
- The strategy fulfillment?
- The story of how recognition will improve retention/ morale / engagement / attraction / production?

The execs that are financially driven will expect to see numbers – but **not all the detail needs to be in the presentation.**Some can be included in the appendix at the end.



Remember all the previous steps and apply AMORE:

**Aim** – what are you trying to achieve?

Motivate – what are the gains for them saying "yes"!

Outline – stay brief but clear on what the recognition program is and how it will work

**Recap** – re-iterate briefly

**Ending** – questions, next step etc.



#### **Pre-Presentation Checklist**

- □ PURGE Have you included only what you need to include and deleted what can be removed or put in an appendix?
- PRACTICE Run through your presentation with a trusted colleague or even a C-Suite champion
- □ PLOT Don't forget your overall aim does the presentation make this clear?
- □ PLAN your timing make sure you leave time for questions but don't rush through the critical points you're trying to make
- ☐ PREPARE Have a list of answers ready for possible questions
- □ PAT yourself on the back You've got this!



# Want to find the right program?

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**Used By Thousands of Companies** 

**We Understand Great Culture** 



#### **Additional Resources**

#### **Helpful Tools & Links**

Gifting with a Purpose

Guusto Slides: Here's How We're Different

Why Your People Will Love Guusto

Taxable Benefits Made Easy

**ROI Calculator** 

**Guusto Merchant List** 

**Platform Screenshots** 

Sample Communication & Onboarding Plan

12-month Milestone Roadmap (sample)

Microsoft Teams At A Glance

**Insights on the Insurance Industry** 

**Insights on the Retail Industry** 

<u>Insights on the Finance Industry</u>

**Insights on the Real Estate Industry** 

Insights on the Software/IT Services Industry

#### **Literature on Rewards & Recognition**

Common Recognition Programs & Best Practices

**Guusto Videos on Rewards & Recognition** 

**Guusto Culture Building Tips** 

<u>Do You Tell Your Employees You Appreciate Them? (HBR)</u>

Employee Engagement Drops for First Year in a Decade

7 Hidden Reasons Employees Leave

3 Steps to Get Executive Buy-In For Recognition Programs

5 Steps to Increase Manager Adoption of Your Recognition Program

Why the ROI of Employee Recognition is Mind-Blowing

Why In-house Recognition Programs Don't Work

<u>5 Steps To Modernize Your Milestone Program</u>

How to Quickly Launch Employee Recognition Programs Using Agile HR

17 Employee Recognition Metrics to Measure the Success of Your Program

